



NEWS RELEASE

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Indiana Department of Workforce Development Unveils Updated Customer-Driven Website

Indianapolis – Today, the Indiana Department of Workforce Development (IDWD) launched a revamped website designed to improve customer service and provide improved access to important tools for Hoosier workers and businesses.

“Our Hoosier customers and partners will find the new website innovative and easy to navigate with improved functionality,” said Indiana Department of Workforce Development Commissioner Ron Stiver. “The site was essentially designed by our customers, as we conducted exhaustive interviews across the state with customer groups to better understand their needs. Businesses can easily access grants and relevant information, while job seekers can access tools for finding jobs and improving skills for the 21st century economy.”

The overhauled web site also provides access to intelligence on Indiana’s labor market, connections to Indiana’s WorkOne centers and information about IDWD’s innovative workforce programs. Highlights of the new site include:

- Website portals specifically designed for employers, employees and partners
- Information portal devoted to the Training Acceleration Grant (TAG) that will include downloadable applications and description of requirements
- Strategic Skills Initiative (SSI) resource portal designed to foster collaboration among key workforce and economic development stakeholders
- Seasonal Migrant Farm Worker resources for employers, job seekers and workforce professionals that includes crop and production calendar information and resource guide
- Expanded resources for workforce professionals including service information for limited English proficiency, entrepreneurship, persons with disabilities, youth and aging workers
- Improved information about the agency, its priorities, and updated new developments

“The new site is a strong foundation to build upon as IDWD continues to innovate Indiana’s workforce development services and deliver information and offerings online,” said Commissioner Stiver. “We will continue to improve, update and advance our online capabilities to better serve all Hoosiers.”

Future improvements to the website will include more advanced online functionality and a Spanish language version of the web site.

The new site can be accessed through www.workforce.in.gov or www.in.gov/dwd.